



Creations
H a r d w o o d s

WARRANTY & DISCLAIMER

John & Jane Doe

Invoice #0000182

Thank you for inviting us into your home to perform the work on the floor located at **1234 Creations Way Cottonwood Tree Dr., Colorado Springs, CO**. Creations Hardwoods performed the following work as described below:

- a) **Sand and finish existing flooring in the living room, dining room, kitchen, hallway, bedroom and adjoining closets. Service includes sand, fill, stain and 3 coats of high quality water-based finish. Includes detailed handwork around balusters.**
- b) **Water pop floor to prepare for gray stain color.**
- c) **Apply third coat of Bona Traffic HD for additional UV and scratch protection to newly sanded flooring in the living room, dining room, kitchen, hallway, bedroom, and adjoining closets.**

Creations Hardwoods does provide a 1 year warranty on the workmanship of your floor. Your warranty is good until **March 31, 2019**. If you have any problems or questions please contact us at 719-360-2658.

Disclaimer: Stains are applied to be as accurate as possible. However, actual colors may vary slightly. Wood is a natural substance with its own life and character and will absorb stains at different amounts depending on the orientation of the wood grain, type of wood used, and the moisture content of the wood. This floor will be finished on-site and not in a factory, therefore, a "furniture" or "piano" finish is not to be expected. Creations Hardwoods cannot be responsible for the actual degree of variation that may occur in your floor. In addition, National Standards shall determine the acceptability of the surface finishing as defined by PDCA PA-04 standard. Currently, that standard is defined as: "when viewed without magnification, under normal lighting, from a normal viewing position at a distance of 39 inches (1 meter)."

Creations Hardwoods also cannot accept responsibility for defects in the flooring itself, or for damaged that occur after project completion, including but not limited to: scratches, water damage, or damage from the climate. Creations Hardwoods cannot accept responsibility for the quality of material purchased outside of Creations Hardwoods. Please contact Creations Hardwoods at 719-360-2658 if you should have any problems with your floor. We will send a representative to assess the floor and explore solutions to the problem.